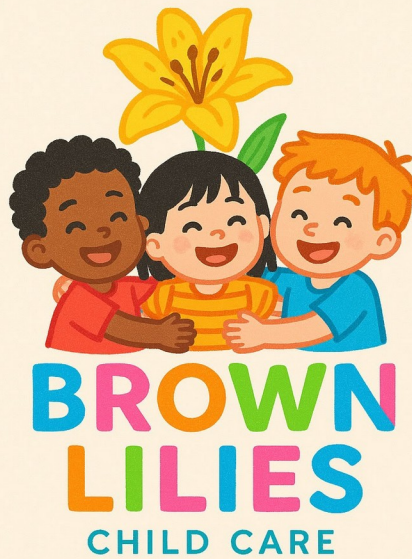




PARENT HANDBOOK

Brown Lilies Childcare

A helpful guide for parents and guardians

Age Range

6 months - 5 years

Opening Hours

Mon - Fri, 8:00 AM - 6:00 PM

Location

300 Hitchin Road, Luton

Phone: +447391412147 | Email: Brownliliesbabies@gmail.com

Welcome

Welcome to Brown Lilies Childcare! We are excited to have your family join us. This handbook is designed to provide you with information about our policies, daily routines, and how we ensure your child receives the best possible care.

Our Promise

We aim to provide a warm, safe, inclusive, and stimulating childcare environment where every child feels valued, supported, and encouraged to grow with confidence.

Our Philosophy

At Brown Lilies Childcare, we believe that every child is unique and capable. We foster a safe, loving, and stimulating environment that encourages curiosity, creativity, and confidence.

What This Handbook Covers

Daily Schedule A clear view of your child's typical day.	What to Bring Essential items to pack for comfort and care.
Pick-Up and Drop-Off How we keep arrival and collection safe.	Communication How we keep parents informed and involved.
Holidays and Closures Planned closures and how notices are shared.	Health and Safety How we protect children's wellbeing every day.

Daily Schedule

Our typical day includes a healthy balance of play, learning, rest, creativity, outdoor time, and communication with parents.

Time	Activity
8:00 AM	Arrival and Free Play
9:00 AM	Morning Circle Time
9:30 AM	Snack Time
10:00 AM	Learning Activities and Outdoor Play
12:00 PM	Lunch
12:30 PM	Nap / Quiet Time
2:30 PM	Afternoon Snack
3:00 PM	Arts, Crafts, and Group Activities
4:30 PM	Story Time and Free Play
6:00 PM	Pick-Up

What to Bring

Please label your child's belongings clearly. This helps us keep items safe and return them to the correct child.

- A change of clothes
- Nappies and wipes, if needed
- Comfort items such as a blanket or dummy
- Outdoor clothing such as coat, wellies, and hat
- Sun cream and sunhat during the summer months

Helpful Reminder

Children enjoy their day best when they are dressed comfortably and are prepared for indoor and outdoor activities.

Pick-Up and Drop-Off Policy

Children must be signed in and out each day. Only authorized adults listed on the registration form may collect your child. If someone else will be picking up your child, please inform us in advance.

Communication

We maintain open communication with parents through daily reports, newsletters, and parent meetings. Feel free to speak to staff about your child's progress or concerns anytime.

Parent Communication

Daily updates, newsletters, and meetings help families stay involved in their child's learning and wellbeing.

Safe Collection

Please inform us in advance if a different authorized adult will be collecting your child.

Holidays and Closures

We are closed on public holidays and for two weeks during the Christmas period. Notices for closures or changes will be communicated in advance.

Health and Safety

We take health and safety seriously. Children who are ill should remain at home until fully recovered. All allergies and medical needs must be disclosed on enrolment.

Important Health Notice

Please let us know about allergies, medication, dietary needs, or medical changes as soon as possible so we can keep your child safe.

Contact Us

If you have any questions or concerns, please do not hesitate to get in touch.

Brown Lilies Childcare

Phone: +447391412147

Email: Brownliliesbabies@gmail.com

Address: 300 Hitchin Road, Luton, LU2 OEU

Thank you for trusting Brown Lilies Childcare with your child's care and development.